

Technical
Management
Program

TMP

**WE BUILD THE LEADERS WHO
POWER THE FUTURE**

March 24–29, 2024
uclaextension.edu/tmp
IN-PERSON INSTRUCTION

UCLA Extension

For more than 65 years,
UCLA Extension's Technical
Management Program (TMP)
has been building leaders for
the modern workforce.

**CELEBRATING OUR
106TH TMP WEEK**

Since its inception, TMP has been one of the most invigorating and forward-thinking programs in the world, empowering managers in a variety of technical fields, from engineering and IT to game development and beyond.

TMP





“

The course was simply fascinating. I only wish this class was longer so I can learn even more about the brain and how our bodies have evolved to react to external fears and stimuli.”

**Creating and Sustaining Excellence
for the Workplace (summer 2020)**

TMP

Get Better Leadership Skills for a Lifetime

The **Technical Management Program** at UCLA Extension is designed for innovative leaders in the world's most forward-thinking professions. In just five days, this program transforms managers into dynamic leaders. Discover new ways to solve problems, strategize, and motivate others.



New Managers

Think Like a Leader
Become a Leader

If you've recently been promoted to management, you may find it's difficult to translate your recent accomplishments into successful leadership. With our TMP program, you'll discover new ways to solve problems, strategize, and motivate others. You'll learn the latest leadership techniques from experienced professionals and industry leaders. You'll also have the opportunity to network with attendees at all levels, from around the world. Fast-track new managers in five days.



Senior Managers

Upgrade Your Team

Leadership, like technology, is constantly evolving. Give your current managers the latest thinking on management and leadership. Looking to fast-track new managers, alerting them to the pitfalls common to new supervisors? In just five days, our TMP program can get your new and mid-level managers on the right path, giving them the tools they need to build their own results-driven teams.

Benefits of Participation

UCLA Extension's weeklong intensive program helps managers:

- **Gain leadership skills.**
- **Enhance interpersonal skills.**
- **Learn the latest business trends and paradigms.**
- **Obtain a repertoire of methods to solve problems, plan strategies, and motivate colleagues.**
- **Network with attendees from around the world.**

Highest Quality Experience:

- Our world-class instructors have tailored their courses in creative and engaging ways to take advantage of this unique format.
- Breakout rooms allow smaller groups to discuss, collaborate and network.
- Our format boosts retention. TMP's unique four-period format, composed of shorter sessions devoted to different topics, leverages the power of "spaced learning." Studies by Robert Bjork, UCLA Distinguished Professor of Psychology, have shown that spaced learning boosts retention and performance.

Additional Reasons to Attend:

- **Learn to think innovatively:** TMP's engaging and interactive environment fosters the exchange of ideas and experiences. Gain insights from esteemed instructors and peers from diverse industries.
- **Receive customized training:** You select courses that are grounded in intellectually stimulating content relevant to all technical professionals.
- **Practice balanced course material:** Courses focus on technical and managerial aspects that improve your personal and organizational performance. Emerging and seasoned managers leave invigorated and inspired, with skills benefiting their workplace.





Mr. Lam is an excellent instructor. He always included us in discussions. He was mixing theory and practice (role-plays) so that we are not bored with either of them. He participated in our chat-room exercises actively and as a guide.”

Asking The Right Questions
(summer 2020)

TMP

Customize Your Path to Success

Select one course from each of the four periods below to create your personalized schedule. The information below is a brief synopsis. Review full course and instructor details at uclaextension.edu/TMP.

PERIOD 1

8–10 a.m.

A1

Excel as a New Manager

Learn to focus your technical strengths into powerful managerial skills in this highly interactive workshop.

Led by Marshall Gibson, PMP
Principal IS Project Manager,
Providence St. Joseph Health

A2

The Science of Excellence

Learn how research has enlightened us to the skills necessary for success in work, health and relationships. We will reveal the four most essential skills for effective leadership, and how to use them.

Led by Robert Maurer, PhD
Science of Excellence

A3

Fostering Engaged and Inclusive Work Cultures

Retaining top STEM talent is one of the biggest challenges facing organizations today. Cultivating work cultures where such talent can thrive is therefore a critical mandate of effective leadership in the 21st century.

Led by Kim Jones, MBA, MA
Kim Jones Alliance, LLC

A4

Managing A Multigenerational Workforce

Explore the dynamics at play in a multigenerational workforce and learn how to describe the theoretical framework for thinking about generations. You will use nine competencies critical to managing today's workforce and describe the challenges young professionals face when entering the workforce in order to coach them for success.

Led by Chip Espinoza, PhD
Dean of Strategy and Innovation,
Vanguard University



PERIOD 2

10:20 a.m–12:20 p.m.

B1

Understanding the Emotional Process of Leading Change

Explore why people and the organizations they work for struggle to embrace and execute change initiatives. We will focus on the role of the managerial leader in relation to the emotional process organizations experience when change is initiated.

Led by Chip Espinoza, PhD
Dean of Strategy and Innovation,
Vanguard University

B2

Strategic Project Design

Turn your best ideas into executable projects to reach big goals faster and more efficiently. Develop a ready-to-use action plan for your chosen topic.

Led by Terry D. Schmidt, MBA
Management Concept Inc.

B3

Fostering Engaged and Inclusive Work Cultures

Retaining top STEM talent is one of the biggest challenges facing organizations today. Cultivating work cultures where such talent can thrive is therefore a critical mandate of effective leadership in the 21st century.

Led by Kim Jones, MBA, MA
Kim Jones Alliance, LLC

B4

Science of Excellence

Learn how research has enlightened us to the skills necessary for success in work, health and relationships. We will reveal the four most essential skills for effective leadership, and how to use them.

Led by Robert Maurer, PhD
Science of Excellence

B5

High Impact Communication Techniques for Technical Professionals

Research shows that most “unhappiness” in the technical business world comes not from poor technical skills but from poor communication. Effective communication plays a pivotal role in nearly every aspect of business.

Led by Laura Hyde, Med
President, Morgan Training Company



PERIOD 3

1:20–3:20 p.m.

C1

Card Games for Soft Skills

This course focuses on providing fun, repeatable activities that help improve these “hard-to-train” skill sets. Each one creates a safe, repeatable situation where each player can try, fail and learn.

Led by Colt McAnlis
Head of Google Cloud Developer
Media Networks

C2

Asking the Right Questions

Learn the simple art of conversation by asking the right questions to get an ideal result and revolutionize your interactions with others.

Led by David Lam
Partner, Miller Kaplan

C3

Reinvent Yourself and Thrive

Discover how to unlock your true life purpose and how to perform at a high level of excellence. Experience this unusual learning adventure—if you dare.

Led by Terry Schmidt, MBA
President of Management Pro

C4

Thriving Competencies

Leaders across industries and sectors must contend with multiple megatrends that collectively create highly volatile, uncertain, complex and ambiguous (VUCA) organizational contexts.

Led by Kevin Groves, PhD
Professor of Organization Theory &
Management, Pepperdine University

C5

High Impact Communication Techniques for Technical Professionals

Research shows that most “unhappiness” in the technical business world comes not from poor technical skills but from poor communication. Effective communication plays a pivotal role in nearly every aspect of business.

Led by Laura Hyde, Med
President, Morgan Training Company



PERIOD 4

3:40–5:40 p.m.

D1

The Four Domains of Leadership

An introduction to a holistic framework for understanding leadership. You'll gain the tools needed to assess yourself and your team to build development plans aligned with personal and team needs.

Led by Kenneth Lamb PhD, P.E.
Faculty Director of the Student Innovation Idea Labs at Cal Poly Pomona, the Lead Faculty of the College Engineering Leadership Program and Professor of Civil Engineering

D2

Thriving Competencies

Leaders across industries and sectors must contend with multiple megatrends that collectively create highly volatile, uncertain, complex and ambiguous (VUCA) organizational contexts.

Led by Kevin Groves, PhD
Professor of Organizational Theory and Management, Pepperdine

D3

Card Games for Soft Skills

This course focuses on providing fun, repeatable activities that help improve these “hard-to-train” skill sets. Each one creates a safe, repeatable situation where each player can try, fail and learn.

Led by Colt McAnlis
Head of Google Cloud Developer Media Networks

D4

The Art of Positive Leadership

Designed to equip participants with the essential skills and insights to create a healthy and productive workplace culture. Learn the intricate balance between personal needs, the needs of team members and the overarching needs of the business.

Led by Felicia Zigman
FZ Consulting

D5

Influencing Change Through Intuitive Leadership

Managing change continues to be our universal nemesis, both personally and professionally. What if we were able to tap into people's foundational drivers to effectuate change through a natural technique that focuses on the human condition?

Led by Paul Jan Zdunek, MBA, Prosci®, CEPA
Chief Operating Officer at Miller Kaplan

“

Excellent, excellent course. I now know that there is so much more to learn about the subject that could benefit me in my technical field.”

Essentials of Business for Technical
Managers (summer 2020)

TMP

General Information and Registration

Reception

Sunday, March 24
5–7 p.m. (PT)

Daily Classes

Monday–Friday, March 25–29
8 a.m.–5:40 p.m. (PT)

Social Mixer

Thursday, March 28
5:40–7:30 p.m. (PT)

Program Registration Number

Reg# 394728
Technical Management Program

Program Fee

A fee of \$5,295 is due by March 22, 2024, and includes course materials. We regret that fees cannot be prorated for less than full participation.

Payment Options

We accept credit card, check, or purchase order.

Refund/Cancellation Policy

The refund/cancellation policy includes a nonrefundable \$30 processing fee. The final refund date will be March 22, 2024.

Continuing Education Units (CEU)

You are awarded 4.0 CEU upon program completion (one CEU represents 10 instructional hours of satisfactory participation in an organized, noncredit continuing education program).

Registered Education Provider

UCLA Extension is a Project Management Institute Registered Education Provider (R.E.P.) and is approved by PMI® to issue professional development units (PDUs). PMI®, PMI Registered Education Provider®, R.E.P.® and logo, PMBOK® Guide, Project Management Professional®, PMP®, CAPM®, The PMI Talent Triangle® and logo are registered trademarks of the Project Management Institute, Inc.

Tax Credit

You may be eligible for a tax credit for UCLA Extension fees. For details, see Tax Information under General Information on our website at uclaextension.edu.

Selection of Past Participating Organizations:

Activision	Nevada National Security Site
Advantech	Northrop Grumman
ASARCO	NMI
AT&T	MAXAR Space Robotics
Bird Rides	Phillips 66
Blizzard Entertainment	Powerfull Electric
Boeing	Raytheon
Bungie	Riot Games
CalEPA	Sandia National Laboratories
Cedars-Sinai Medical Center	Sony Online Entertainment
Chevron	SpaceX
City of Hope	Symantec
City of Los Angeles	Teledyne Battery Products
Department of Navy	The Aerospace Company
Gannett	Treyarch
Genentech	Ubisoft
Geovera Holdings, Inc.	UC Davis Health
Gillig	Visa
GoGuardian	Walt Disney
Google	Warner Bros.
J2 Global	ZipRecruiter
Jet Propulsion Laboratory	
KUKA Robotics Corporation	
LADWP	
Lawrence Livermore	
LegalZoom	
Lockheed Martin	
Los Alamos National Laboratory	
Mission Support and Test Services	

“

I can clearly see how the concepts, when learned and put into practice, would be incredibly powerful and helpful not only in my professional, but also in my personal life.”

Emotional Intelligence
(summer 2020)

TMP

TMP

CONTACT US

tmp@uclaextension.edu
(310) 825-3858
uclaextension.edu/tmp

UCLA Extension
Engineering and Digital Technology

